



Avid Technology, Inc.  
75 Network Drive  
Burlington, MA 01830 USA

## Avid Learning Credits Terms & Conditions

Avid Technology International B.V.  
Carmanhall Road  
Sandyford Industrial Estate  
Dublin 18, Ireland

Avid Technology KK  
4F ATT Building  
2-11-7 Akasaka, Minato-Ku  
Tokyo 107-0052, Japan

The **Avid Learning Credits** program is a simple and flexible way for customers to purchase Avid Training and Certification in advance, while locking in savings. Credits can be redeemed on any Avid delivered Training Course or Certification, providing a flexible way for customers to use their investment throughout the year.

a) Learning Credit Holder

“The Learning Credit holder” means either (i) end-user AVID customer who purchases the Credits from AVID directly or (ii) an AVID authorized reseller, who purchases Credits for a specific named end-user customer. Delivery must be taken within the geographic region (Americas, APAC or EMEA) where the Learning Credits are purchased.

b) Learning Credits Validity Period

Learning Credits are valid for a period of one year (365 days) from the date of AVID Education confirmation of the order (“LC Start Date”).

c) Termination of Learning Credit Validity Period

Any Learning Credits that remain unused after one year from the “LC Start Date” will expire and be forfeited (“LC Expiration Date”). No extension beyond the LC Expiration Date will be permitted. The training units have no cash value. No refund shall be provided based on any remaining, pre-paid unused Learning Credit. All eligible courses must be registered and completed during the validity period, however; if Avid Education cancels and reschedules a class past the expiration date of the validity period, you may use the applicable Learning Credit for such class within ninety (90) days of end of validity period.

d) Pricing and Payment

Avid requires one payment for the total amount of the Learning Credits. Learning Credits are paid in advance. Avid will invoice for the full purchase price on the Learning Credit start date explained above. Orders for Learning Credits are non-cancellable VAT will be applied at the country rate applicable to the country that the purchase order is raised in.

**Non-Cancellation:** Learning Credits may not be cancelled. All purchases are final. Learning Credits are non-refundable, non-transferable and non-assignable.

Partial Learning Credits can be redeemed, to the 1/10 of a unit, to allow accurate alignment with Education pricing.

An initial minimum investment of 10 Learning Credits (\$1000) is required to set up a new Learning Credits Account.

**Note:** Avid reserves the right to change the price of any Training course or Certification at any time, therefore also changing the amount of credits required to for that course/certification. Any Learning Credits already expended for registration prior to the price adjustment(s) will be honored at the original price.

e) Redeeming Learning Credits

Learning Credits can be redeemed for any Avid delivered classes (Public, Virtual, eLearning) as well as Certification exams and onsite training courses. Onsite training courses will incur additional costs for the Trainers travel and living expenses which will need to be reimbursed by the customer. Learning Credits cannot be used for onsite Workflow Consulting Services. Learning Credits cannot be used to pay for customer or Avid trainers' travel or living expenses.

f) Cancellation of training by the customer or Avid

Avid's standard Training course cancellation policy applies.

Self-paced online eLearning may not be cancelled once access has been given.

g) Discounting

No additional discount other than the purchasing bundle discount may be applied. Purchases of Learning Credits cannot be combined with any other discounts, offers or promotions.